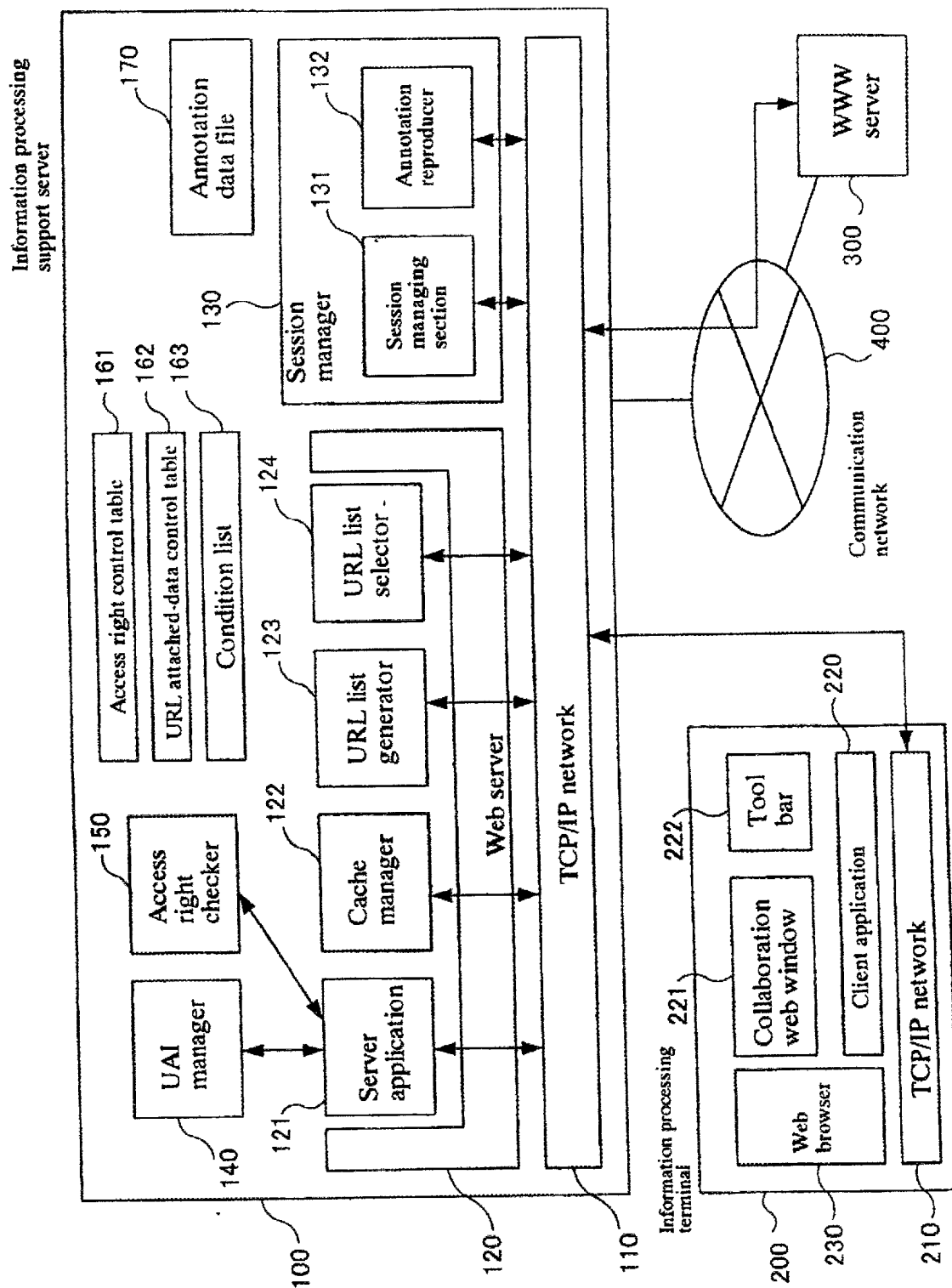


[Document type] Drawing

[Figure 1]

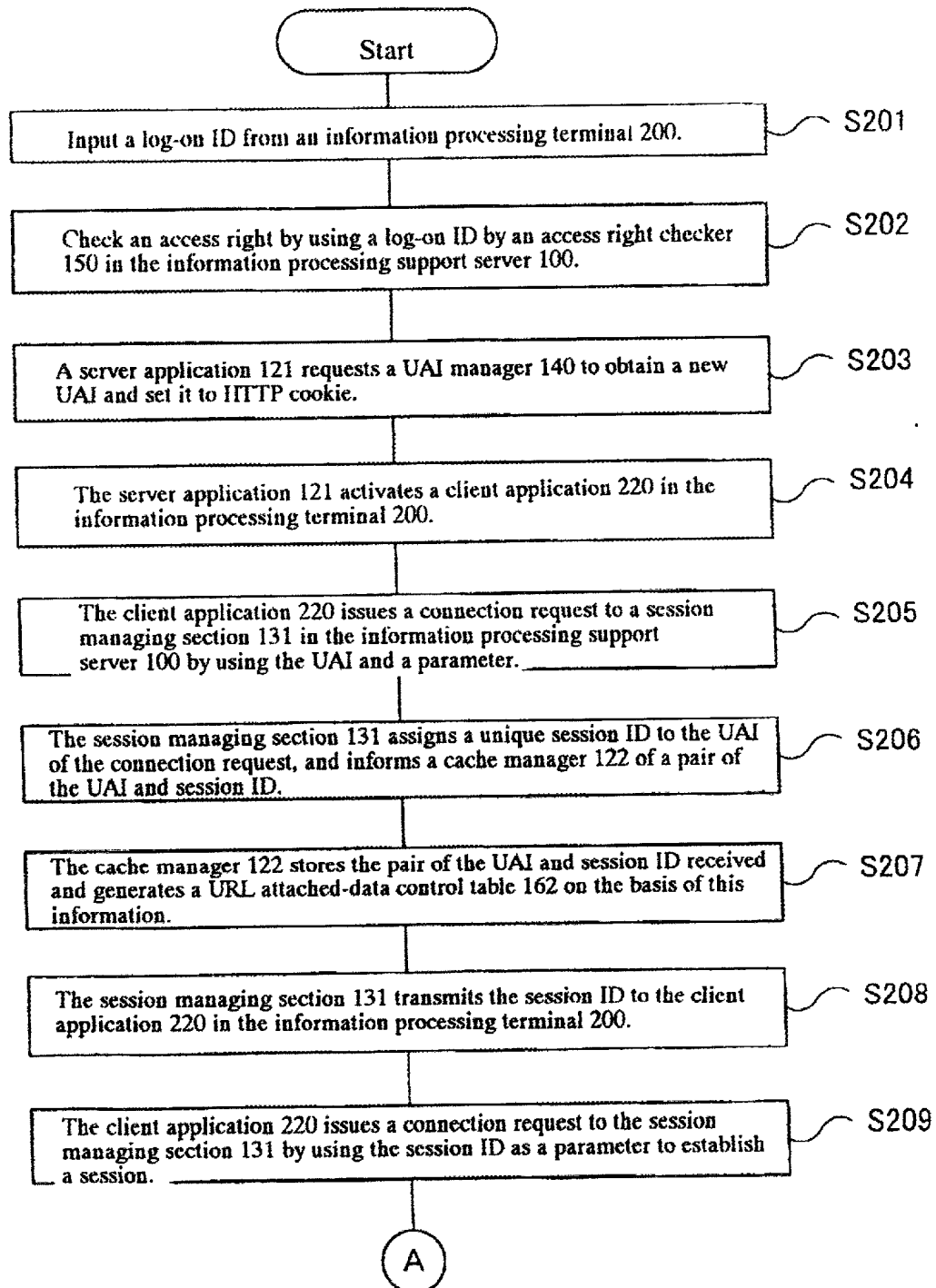
(1/11)



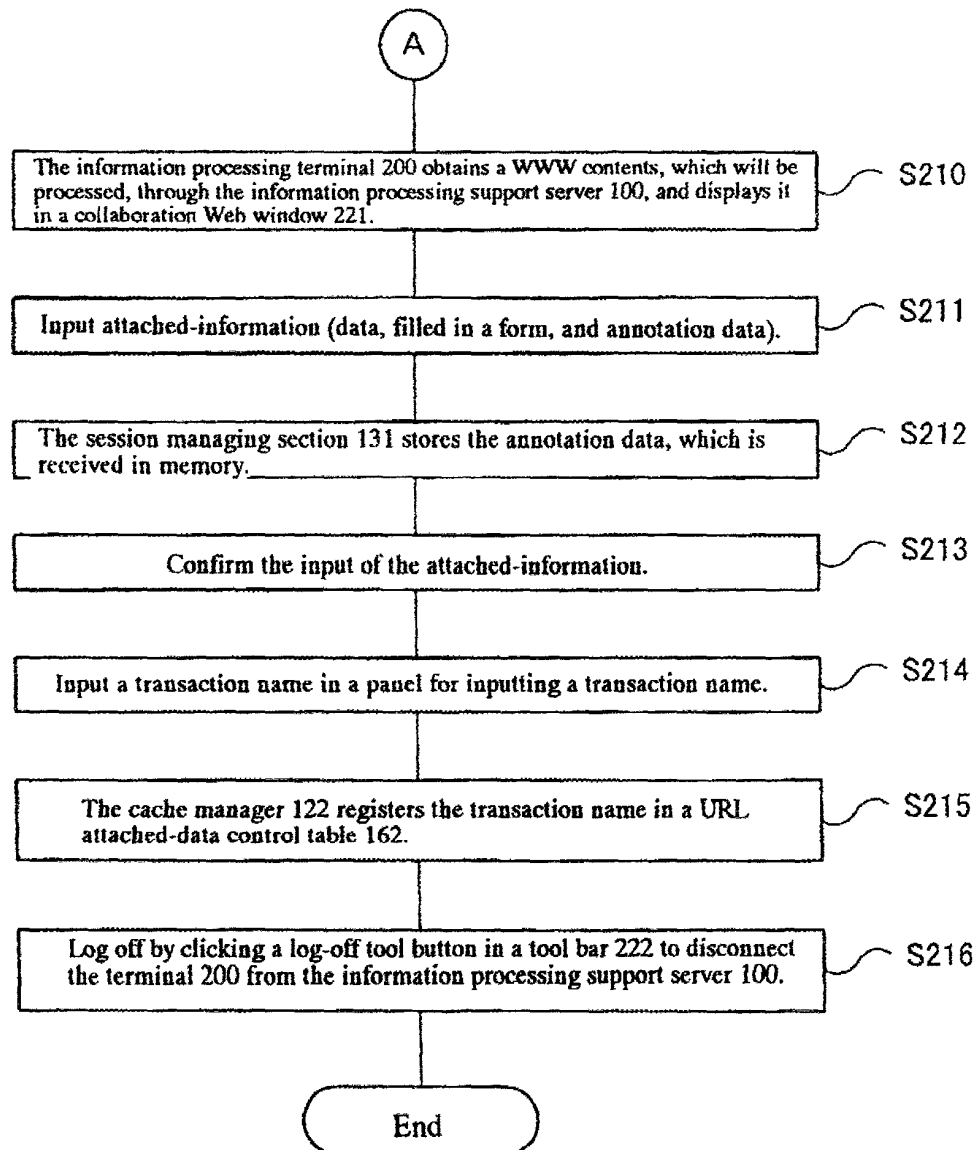
[Figure 2]

(2/11)

Operation of adding attached-information to WWW contents



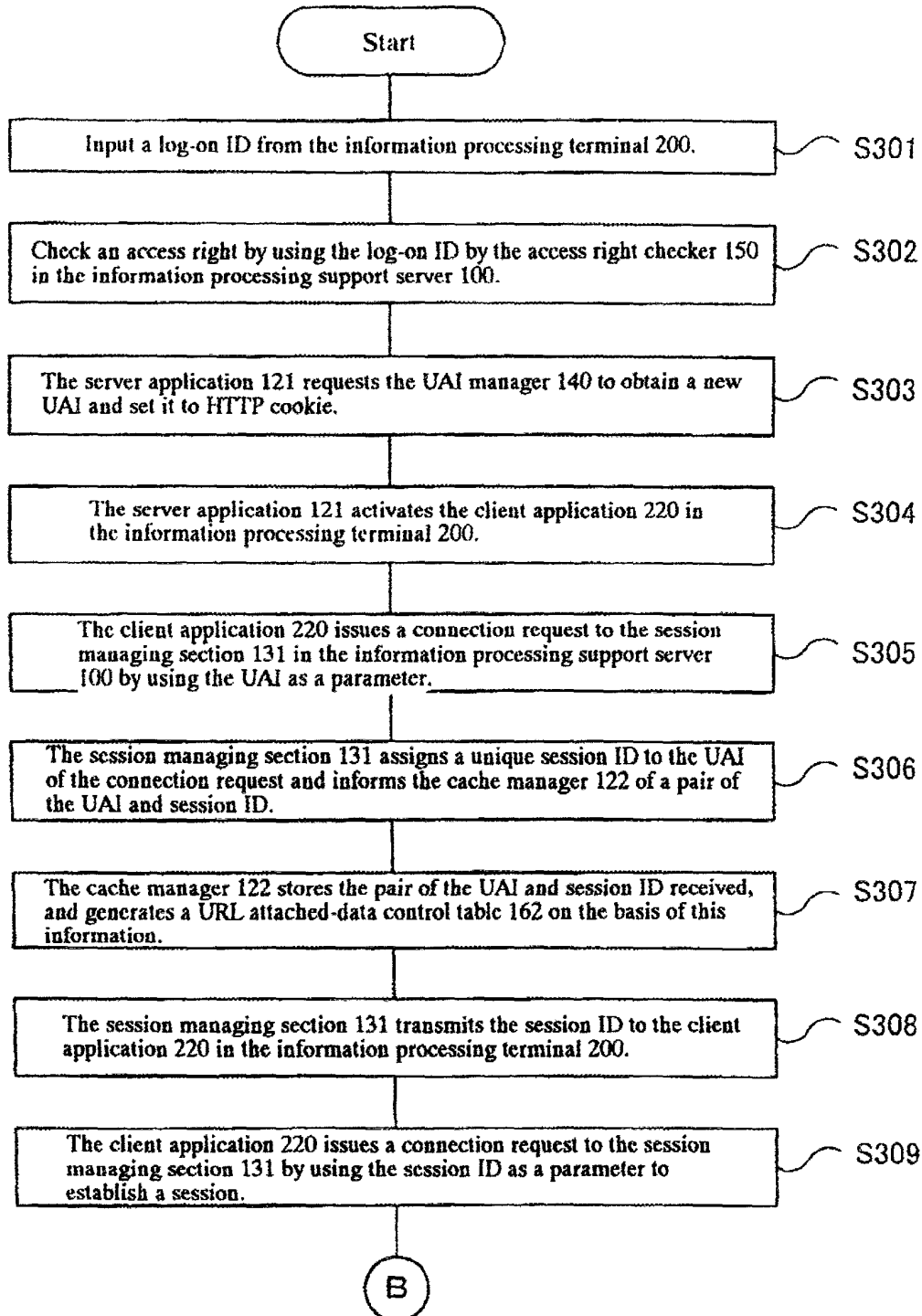
Operation of adding attached-information to WWW contents



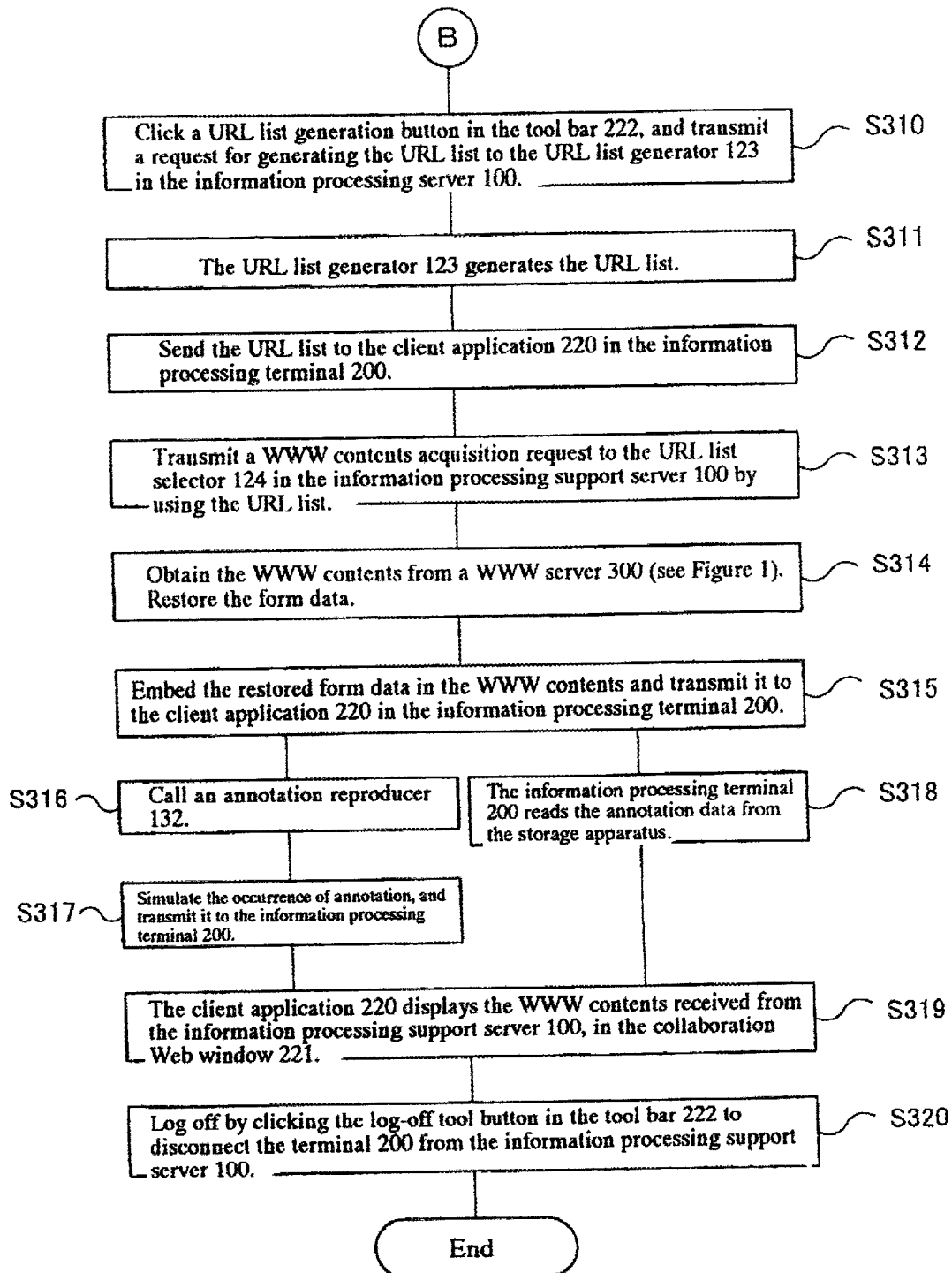
[Figure 4]

(4/11)

Operation of reproducing WWW contents
having attached-information



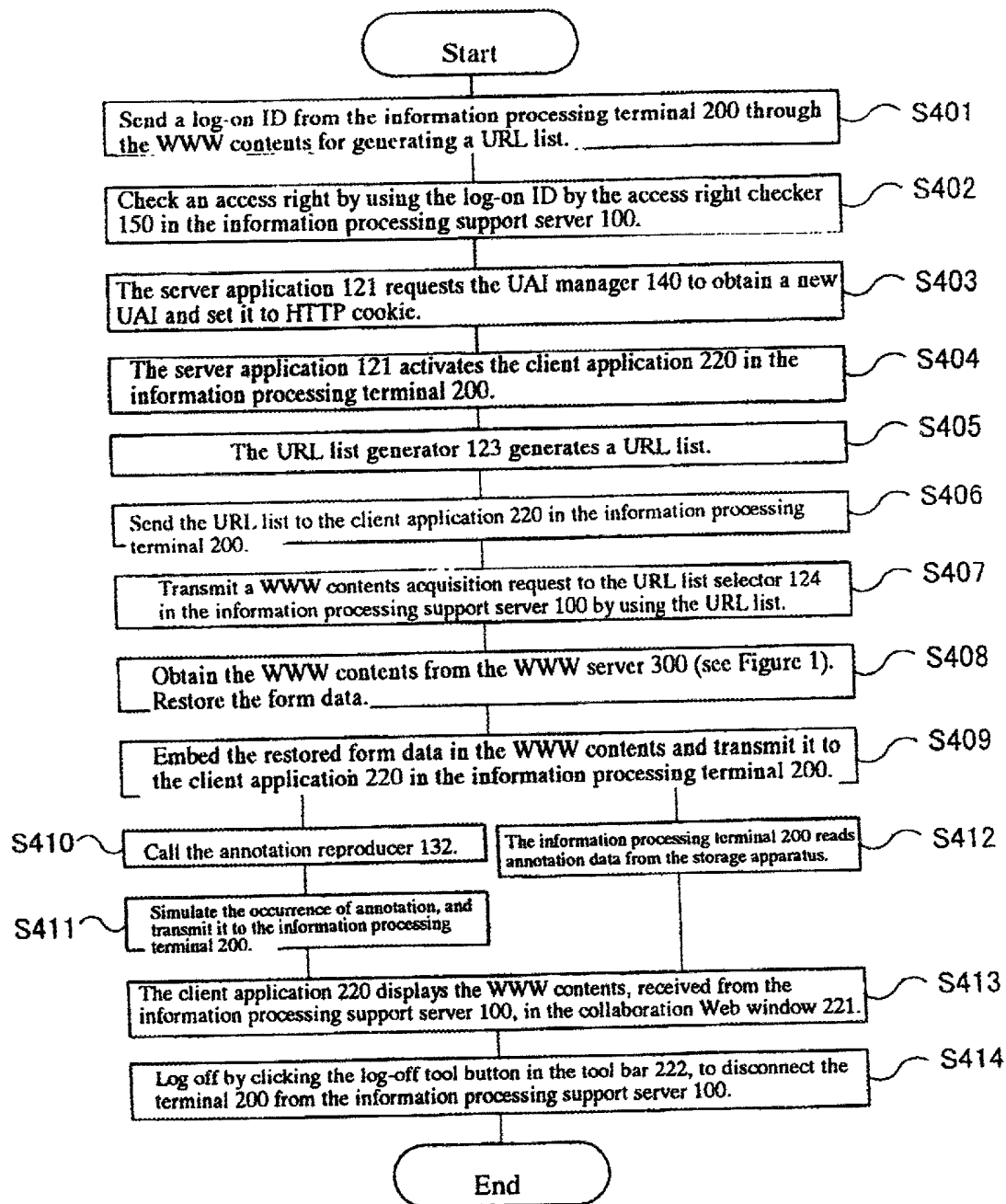
Operation of reproducing WWW contents having attached-data



[Figure 6]

(6/11)

Another operation of reproducing WWW contents having attached-information



[Figure 7]

(7/11)

Access right control table 161

Log-on ID	Password	Validity term
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[Figure 8]

URL attached-data control table 162

Session ID	Log-on ID	Date & time	URL	Form data	Annotation data name	Transaction name
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[Figure 9]

Condition list 163

Log-on ID	Assigned URL	Customer ID	Date & time
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[Figure 10]

UAI-and-session ID mapping table

UAI	Session ID
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DocId: 3302260

[illegible][illegible]

URL attached-data control table

Session ID	Log-on ID	Date & time	URL	Form data	Annotation data name	Transaction name
1	cust01	6/21/99 10:33	http://www.qa.co.jp/ pc/sheet1.html	custnum = cust01, question = I don't know how to unscrew this screw.	00001.ano	Question about a screw
2	cust02	6/21/99 11:09	http://w3.qa.co.jp/ shop/pc.html	custnum=cust07	00002.ano	General question
3	cust03	6/22/99 14:03	http://www.qa.co.jp/ pc/sheet1.html	custnum=cust05	00003.ano	

[Figure 14]

